Jayde Fish 565a Union St San Francisco CA 94133

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have never been happier with my service with Sonic. Please do not approve the UStelecom petition. My fiber internet works very well and I love that I can speak to a real human whenever I call with an issue. My service is thankfully reasonably priced in a city (San Francisco) with neverending rental price hikes. This is so valuable to me as I work from home and need the internet for my business. I will literally not be able to afford any further price hikes.

I have always had serious issues with AT&T, in the past they had charged me for a home phone line that I had previously asked to be disconnected, they continued to charge me for 4 years despite me continuing to try and cancel it. It took me months to talk to the correct people to have them give me my money back, it ended up being \$5,000 that they had stolen from me. I can't ever seem to talk to real person when I called, and when I finally did they were rude and not helpful. This is just one case that caused me to cancel with ATT. There have been many more instances where ATT was at fault and did provide the service I had paid for. They are too big and do not care about their customers.

Please help the little guy out this time, don't let a giant corporate company like ATT ruin our businesses and internet service. Ask anyone, they will likely have something negative to say about ATTs service.

Long live Sonic with their great and affordable service!

Jayde Fish